



## WE'RE HERE TO HELP.

The Office of Information Technology at UA is designed to help faculty accomplish goals through the use of technology. We've detailed a few of our services below, but please visit our website, [oit.ua.edu](http://oit.ua.edu), to see our latest news, upgrades, announcements and cyber security alerts. We're happy you're here at UA, and we want to help you feel comfortable with the technology available. Our IT Service Desk is available Monday - Friday, 8:00 - 4:30 to answer all of your tech questions.



### GET CONNECTED

UA-WPA2 is our enterprise-grade, secure and encrypted wireless network. To connect, we require your mybama user id and password.



### EMAIL

OIT oversees most UA email; however, some departments maintain separate email services, so be sure to check with your department.



### UA HPC

We host a high-performance computing platform to meet and exceed your research needs. Contact us for more information.

## MYBAMA

myBama is your ultimate hub for information at UA. To set up your myBama account and password, please visit [mybama.ua.edu](http://mybama.ua.edu) and click on "New myBama Users." myBama is where you will have electronic access to your pay stubs, tax documents, direct deposit information, leave balances and more. Get started at [mybama.ua.edu](http://mybama.ua.edu).

## DUO

DUO is a two factor authentication program designed to add a second layer of security to your myBama account. All new faculty members are encouraged to sign up, and DUO is required to access the direct deposit self-service page on myBama. Get started at [duo.ua.edu](http://duo.ua.edu).

## SOFTWARE

OIT offers several software packages to UA faculty, including Microsoft Office 365, Box Unlimited Cloud Storage and McAfee Antivirus. Visit [oit.ua.edu/software](http://oit.ua.edu/software) to see the full list.

## CYBER SECURITY TIPS

Do not share sensitive data (like passwords) via email.

Back up your device.

Use DUO 2 factor.

Longer passwords are stronger passwords, 12+ characters.

Do not open attachments from sources you do not trust. Phishing can happen anywhere. When in doubt, call us!

Hover over links in an email before you click.